



## VIGILANCE MEASURES

### Advice to travel professionals

In view of the presence of large number of tourists in the Var area in summer, it is our duty to be extra-vigilant and coordinate law enforcement efforts with that of travel professionals.

Please be reminded of the simple principles relating to terrorism risks and share the recommendations that will enable you to reinforce prevention and, if necessary, take the most appropriate action.

Committing an act of terrorism may involve a preparatory phase, generally consisting of one or several reconnaissance missions. The authors may, for this purpose, seek weaknesses in the security system in place at the site.

The presence of a private security service at your establishments (or reinforcement of the existing service) and ensuring general awareness of the terrorism risk can be a major asset in preventing an act taking place. A security guard can, by his simple presence, dissuade individuals from taking action. He can also detect certain suspicious behaviours and rapidly report them to the law enforcement authorities.

Particular attention should be paid to certain types of behaviour:

- a single individual, visibly tense or stressed, who does not appear to be enjoying the site or summer atmosphere;
- clothing unsuitable for the season that may be hiding a weapon or armed device;
- individuals attentively observing the site and comings and goings of the security service, or asking questions about the site, its accesses and presence of law enforcement agents. These individuals are likely to ask your staff questions.

Your security agents must apply the following preventive measures:

- control access to your establishments by filtering customers and immediately reporting any individuals acting suspiciously to the law enforcement authorities;
- in case of doubt regarding a customer, simply question them on the purpose of their presence in the area or at the establishment. Check the coherency of their answer and observe any abnormal tension or stress;
- contact the law enforcement authorities to report any suspicious persons or vehicles.

In case of a terrorist attack, the following measures must be taken:

- evacuate or disperse customers and passers-by as far away as possible (escape);
- shelter those unable to escape in a previously-checked location (hide);
- call the law enforcement authorities immediately on the central number **17**. They will rapidly alert the local gendarmerie and police units and trigger the relevant emergency means (alert).

The call must be as concise and precise as possible:

WHAT: is it a clearly-identified terrorist attack or simply shouting and noises that may indicate an explosion or gunfire?

WHERE: where is the attack or gunfire? (give the name of the street or establishment)

HOW MANY: how many attackers are there? Where did they come from and where are they going?

HOW: what types of weapons are they using? What are they saying?

Delivering precise and realistic information allows the law enforcement authorities to intervene as fast and efficiently as possible.

The website <http://www.gouvernement.fr/en/how-to-act-in-the-event-of-a-terrorist-attack> provides additional information through a series of good practise guides.